## **IN THE CLAIMS**:

Please amend the claims as follows. This listing of the claims will replace all prior versions, and listings, of claims in the application:

- 1-9. (Canceled)
- 10. (Previously presented) A household appliance comprising at least one sensor for detecting at least one operating parameter of the household appliance, a memory connected permanently to the sensor for periodically recording the value of the operating parameter detected by the sensor and an interface for reading out the content of the memory.
- 11. (Previously Presented) The household appliance according to claim 10, wherein the first interface includes an interface to a data network, especially to a telephone network.
- 12. (Previously Presented) The household appliance according to claim 10, wherein the data network includes a telephone network.
- 13. (Previously Presented) The household appliance according to claim 10, wherein the first interface includes a cordless interface.
- 14. (Previously Presented) The household appliance according to claim 10, wherein the household appliance includes a housing and the memory is built in the housing.
- 15. (Previously Presented) The household appliance according to claim 10, wherein the household appliance includes at least one of a refrigerating device, a dishwasher, and a washing machine.

2

- 16. (Previously Presented) A method for determining a cause of failure on a household appliance, the method comprising the following acts: periodically detecting at least one operating parameter of the household appliance and recording the detected value in a memory at least during normal operation of the household appliance; reading out the memory in the case of a fault; tracing the cause of the fault from the parameter values which have been read out.
- 17. (Previously presented) The method according to claim 16, further comprising deleting the recorded parameter values after a predetermined storage time and overwrites released memory space.
- 18. (Previously presented) The method according to claiml6, wherein the recorded parameter values are depleted after a first predetermined storage time and deleted after a second predetermined storage time.
- 19. (Previously Presented) The method according to claim 16, further comprising transferring the recorded parameter values from the household appliance to a separate device and performing the act of tracing the cause of the fault at the separate device.
- 20. (Previously presented) A household appliance comprising at least one sensor for detecting at least one operating parameter of the household appliance, a memory connected permanently to the sensor for periodically recording the value of the operating parameter detected by the sensor, an interface for reading out the content of the memory, and a remote service device in selective operative communication with the interface for use by a service designate for diagnosing problems with the appliance.
- 21. (Currently amended) A method for determining a cause of failure on a household appliance, the method comprising the following acts:

3

## ATTORNEY DOCKET NO.: 2003P01911WOUS

periodically detecting at least one operating parameter of the household appliance and recording at least one detected value in a memory within the appliance at least during normal operation of the household appliance; reading out the memory in the case of a fault using an interface within the appliance;

communicating with a remote <u>service</u> <u>diagnostic</u> device in selective operative communication with the interface for use by a service designate for diagnosing problems with the appliance; and

determining the cause of the failure using [[the]] parameter values which have been obtained from the appliance using the remote service device.